



February 13, 2015

RE: ZACK TANNER
ZTI, LLC

It is with great respect that I offer the following letter of reference regarding Zack Tanner and ZTI, LLC.

I've had the pleasure of knowing Zack for nearly 30 years. We both started off in the South Florida swimming pool industry in the 80's, Zack as a pool contractor and me as a pool equipment supplier. Zack quickly become one of my preferred customers, but more then that he became my preferred contractor to recommend clients in need of a major swimming pool renovation throughout Florida and the Caribbean.

Over the years I knew I could count on Zack to take care of my clients. He has never disappointed. No matter what Company, General Contractor, Condominium, Hotel Chain or Private Club he was working with I could count on his integrity for getting the job done right. Best of all when problems occurred as they sometimes do, he was always there to handle whatever issues arose.

He is simply the best at what he does.

His pricing is normally higher than most but is well worth it as he and I both agree is best to do the proper procedure to accomplish the task at hand correctly the first time. His entire organization is the most professionally based team we have ever had the pleasure of dealing with.

I highly recommend Zack, and his entire crew at ZTI, LLC.

Respectfully,

Alvaro G. Mendoza

Alvaro G. Mendoza
President

